

Car Availability and Rates

Display with flight segments	CRAS2/CET
Display without flight segments	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CET
Display Local Availability & Rates	CRAORL05SEP08SEP/ARR-10A/DT-10A/CET/LC64
Display One-way Airport	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CET/DO-TPA
Display One-way Airport to Local	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CET/DO-ORLR63
Display One-way Local to Airport	CRAORL05SEP08SEP/ARR-10A/DT-10A/CET/LC64/DO-TPA
Display One-way Local to Local	CRAORL05SEP08SEP/ARR-10A/DT-10A/CET/LC64/DO-ORLR63

Optional Shop Qualifiers

Display Association Rates	/PA
Display by Car Type	/VICAR
Display Contracted Rate or Direct Bill	/CD-XXXXXXXX
Display in a different currency	/EXXX
Display by Emerald Club or Enterprise Plus	/ID-XXXXXXXX
Display Government Rates	/PG
Display Unlimited Miles	/QR-U

Sell Formats

Reference Sell from Availability Display	CR02 (2 = line number)
Direct Sell between Air Segments	CRNS1/CET/VFCAR (1 = air segment)
Direct Sell without Air Segment	CRNMIA05SEP08SEP/ARR-10A/DT-10A/CET/VICAR
Direct Sell Local Location	CRNORL05SEP08SEP/ARR-10A/DT-10A/CET/LC64/VICAR
Passive Segment	CRN@MKSAN1JAN4JAN/CET/VICAR/CF-12345678

Optional Sell Qualifiers

(SI field should be last qualifier)

Billing Reference	/BR-XXXXXXXX
Cash-In Club	/SI-CICXXXXXXXX
Child /Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Coupon Code	/CP-XXXXXX
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email Contact	**coming late 2020
Renter Telephone	/PH-123-456-7890
Supplemental Information	/SI-XXXXXX (use space between multiple entries)
Voucher Payment	/SI-VI--XXXXXXXX (two dashes following VI; should be first within SI field)
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-CCETbillingnumberEXPMM-YY

Enterprise Locations

Display list of locations by city	CRLSFO/CET
Display airport location policy	CRDLAX/CET
Display local location policy	CRDORL/LR63/CET
Convert currency	4C@EUR/1000¥US

Rate Rules

Display Rate Rule	CRR2 (2 = segment number)
Redisplay Car Quote	CRA*

Modify*

Modify Car Type	CR@2/VICAR (2 = segment number)
Modify Pick up City	CR@2/PUP-SFO (2 = segment number)
Modify Drop off City	CR@2/DO-LAX (2 = segment number)
Modify Pick up Date	CR@2/D15JUL (2 = segment number)
Modify Drop Date	CR@2/D-22JUL (2 = segment number)
Modify Arrival Time	CR@2/ARR-3P or CR@2/ARR-1500 (2 = segment number)
Modify Return Time	CR@2/DT-8A or CR@2/DT-0800 (2 = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancell/rebook

Helpful Hints

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- Multiple coupon codes: book one and contact help desk to add others.
- When booking multiple items in the SI field, please use a space to separate items.
- When booking multiple items in the SQ field, please use a dash to separate items.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:
COUNT - Renters will need to stop at the rental counter or may use the rental kiosk for processing

Assistance

Travel Advisor Help Desk	1 800 424 1282 or travelagenthelp@erac.com
Exotic Car Collection	1 866 4 LUX CAR
Mobility	1 866 225 4284 or Mobility@erac.com
Hearing Impaired TTY devices	1 866 534 9270